

DEPARTMENT OF WASTEWATER MANAGEMENT
CITY AND COUNTY OF HONOLULU

DIVISION OF TREATMENT AND DISPOSAL
1350 SAND ISLAND PARKWAY
HONOLULU, HAWAII 96819

JEREMY HARRIS
MAYOR



KENNETH E. SPRAGUE, P.E., Ph.D.
DIRECTOR

GEORGE C. RICHARDSON
CHIEF

CR 98-160

June 9, 1998

Dr. Ryokichi Higashionna, President
Engineering Concepts, Inc.
250 Ward Avenue, Suite 206
Honolulu, Hawaii 96814

Dear Dr. Higashionna:

Subject: Letter of Appreciation for Outstanding
Engineering Consultant Services Performance

As Chief of the Division of Treatment and Disposal and Head of the City's Wastewater Reuse Initiative Task Force, I wish to recognize and thank you and your firm (ECI) for outstanding professional performance in responding to our comments and concerns during the engineering design and reviewal process of your various wastewater projects with us.

Our staff have always enjoyed good working relationships with your engineers in the past and your design reports/projects have excelled in thoroughness and quality, with ease of operation and maintenance and flexibility in mind. Other positive factors which highlights ECI's performance over other engineering consultant firms are your commitment to meeting deadlines, even under adverse conditions which were no fault of your firm, and ability to tackle different tasks or problems to our complete satisfaction. The Ewa Reuse Project (Honouliuli WWTP Demo Trench), Kailua Heights and Public Baths Wastewater Pumping Station Modification Projects are recent projects that demonstrate the high level of competence and attention to client satisfaction by your firm.

We look forward to working with ECI in future wastewater projects.

Sincerely,


George C. Richardson
Chief

Committed To Excellence